

**RFP 2020-160 INTERPETATION SERVICES FOR THE DEAF AND HEARING IMPAIRED  
BEST AND FINAL OFFER EVALUATION SCORES**

Criteria	Max Score	PRIMARY	SECONDARY	ALTERNATE
		Hired Hands, Inc Hurst, TX HUB-Yes	<i>Language Line Services, Inc Monterey, CA HUB-No</i>	Visual Language Professionals, LLC Houston, TX HUB- No
Vendor Qualifications and Experience	20	<b>17</b>	15	10
Responsiveness to the RFP Requirements and Specifications	10	<b>10</b>	8	10
Proposed Approach and Management	25	<b>15</b>	23	20
References	15	<b>7</b>	5	8
Price	30	<b>30</b>	25	24
Total	100	<b>79</b>	76	72

**AWARD:**

**PRIMARY:           HIRED HANDS, INC**

**SECONDARY:       LANGUAGE LINE SERVICES, INC**

**ALTERNATE:       VISUAL LANGUAGE PROFESSIONALS, LLC**